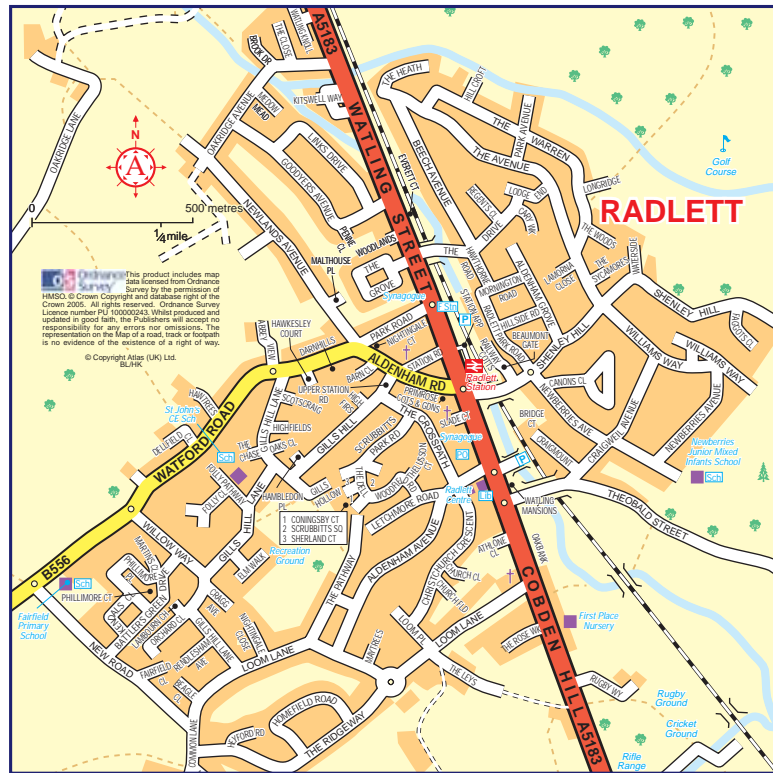


Local information point



Safety information

Help First Capital Connect and the British Transport Police to keep the railway running.

Keep your bags with you at all times.

If you leave something on a train or at a station or if you see anything suspicious, tell a member of staff quickly.

If you cannot find a member of staff, call the British Transport Police on 0800 40 50 40.



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Transport contact details and websites

Visit www.firstcapitalconnect.co.uk for timetable information, latest offers, information on engineering work, real time running information and to register for travel alerts by SMS and email.

TV-based information on delays and cancellations:
Ceefax page 432

Group travel
For groups of 10 or more
0845 026 4700

Customer Relations
Telephone: 0845 026 4700
Textphone: 0845 975 1052
Customer relations email:
customer.relations.fcc@firstgroup.com
Fax: 0845 676 9904
(Open from 7am to 10pm every day except Christmas Day)

Assisted travel
Telephone: 0800 058 2844
Textphone: 0800 975 1052
(Open from 7am to 10pm every day except Christmas Day)

Lost property
0845 026 4700

First Capital Connect Travelcheck
0845 330 3660
For regularly updated recorded information on how First Capital Connect trains are running and details of planned engineering work.
(Open 24 hours. Local rate)

Transport for London
020 7222 1234
www.tfl.gov.uk

Passenger Focus
08453 022 022

National Rail Enquiries
Telephone: 08457 48 49 50
Textphone: 0875 60 50 600
For the latest travel information for the National Rail network.
(Open 24 hours. Local rate. Calls may be recorded)

London TravelWatch
020 7505 9000

Station Car Parks - NCP
0845 680 0023

Traveline
0871 200 22 33
www.traveline.co.uk
For all other public transport route and timetable information.

www.transportdirect.info
Door-to-door journey plans for travel in Great Britain

www.interlink.org.uk
Public transport information for Hertfordshire

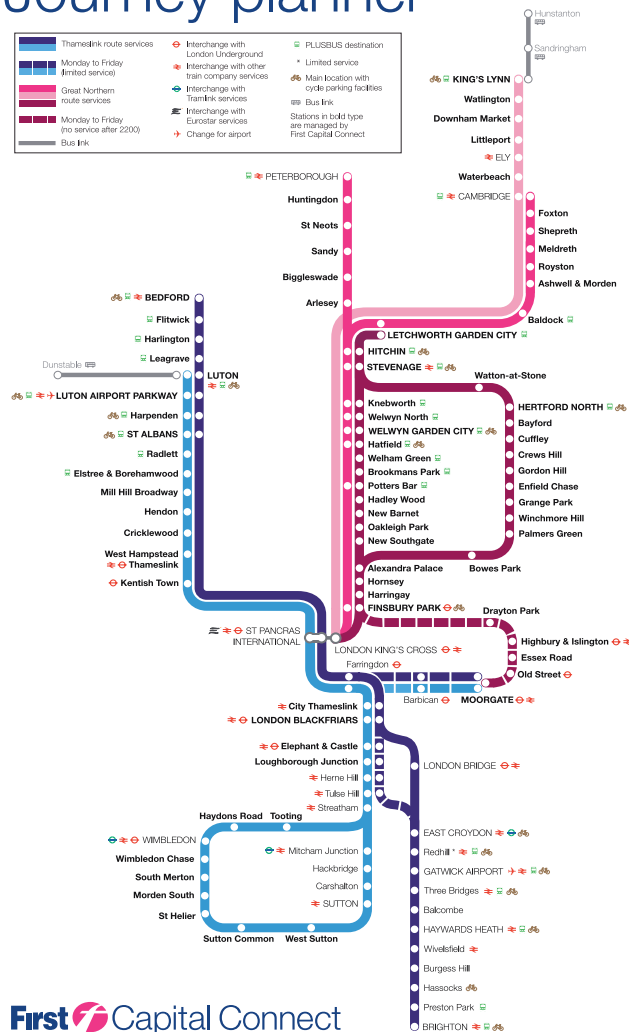
www.plusbus.org.uk
Information on combined train and bus tickets

British Transport Police
0800 40 50 40
www.btp.police.uk
The British Transport Police is the national police service for the railways. We are working closely with the British Transport Police to maintain and improve the security of the network and to make sure you have a safe journey.

www.traintaxi.co.uk
Information on taxis serving rail stations

www.sustrans.org.uk
Information on the National Cycle Network

Journey planner



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Are you missing someone? Have you seen someone?

Missing People is the UK's only charity that works with young runaways, missing and unidentified people, their families and others who care for them.

www.missingpeople.org.uk

0500 700 700

enquiries@missingpeople.org.uk

missing people